

LEARNING TO LEAD



OBJECTIVE

- To develop the ability to excel at leading conflict resolution in the workplace.

WHO SHOULD ATTEND

- Owners
- Supervisors
- Managers

SESSION DETAILS

- One half day session
- Between 10-20 participants
- Interactive, multimedia format

BENEFITS TO BUSINESS

- Provides leaders with tools and knowledge to advance communication skills and increase productivity
- Establishes a trustful environment for heightened team engagement
- Improves employee satisfaction and retention

PROGRAM AT A GLANCE

Learning to Lead is designed to boost the performance of new or emerging supervisors and managers by bringing their skills to the next level. This workshop coaches participants on how to successfully engage and motivate team members, build strong positive working relationships and credibility, and effectively communicate and lead to achieve outstanding results.

Defining Leadership

Uncover the qualities of exceptional Managers and Leaders and their impact on team effectiveness

Uncovering Management Best Practices

Acquire best practices and techniques to positively influence employee attitudes and behaviours to achieve desired outcomes

Discover how to avoid crucial mistakes that damage authority and reputation

Enhancing Communication

Explore the communication model and how to successfully engage with and motivate different types of communicators

Effective Delegation

Learn how to gain trust and credibility as a leader and build strong inter-personal relationships

Acquire best practices for setting expectations and surpassing goals

Recognizing Team Members

Discover how to effectively recognize, acknowledge and reward positive performance

Learn strategies to inspire employee to perform to maximize their potential